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Chair of the Air France-KLM Board of Directors

Air France’s individual commitments to act4nature International

INDIVIDUAL COMMITMENTS		REPORT ON THE IMPLEMENTATION OF COMMITMENTS		
Commitment	2021-2023 Objectives	Status	Explanations of the status	Verification method
1. PROTECTION AND PRESERVATION OF BIODIVERSITY				
FIGHT AGAINST PROTECTED WILDLIFE TRAFFICKING with the framework of the Buckingham Convention signed by AF-KLM Creation and coordination of an inter-professional platform with Customs, CDG airport and WWF to make CDG a non-entry point	Strengthen communication with customers, employees, stakeholders: videos on board and on the website, running a dedicated intranet site, reminder of procedures, etc. Recruit new members and encourage all members to carry out actions adapted to their local context and develop coordinated actions	Closed	Creation of customer and employee communication tools FINALIZED: <ul style="list-style-type: none">- 2 awareness videos on board- 1 specific customer poster- 1 poster about prohibited items in baggage- Several updates of the website- 1 customer message 7 days before the flight- 1 set of questions at check-in- 1 employee communication tool- 1 specific training + 1 specific space on the AF training platform- 1 procedure Air France joined the WWF’s “Logistics and Transport” initiative in 2022 and 2023 to tackle the illegal wildlife trade. Please refer to the “summary sheet” at the bottom of the page, as well as the “Case studies — Actions taken by French logistics and transport companies against wildlife trafficking” Interprofessional working group: 2 meetings per year to share good practices and integration of 3 new members over the period, bringing the number to 12	Self-assessment ^(*)
2. RAISE AWARENESS ABOUT BIODIVERSITY ISSUES				
RAISING AWARENESS AMONG OUR INDIVIDUAL AND CORPORATE CUSTOMERS about these initiatives to protect biodiversity	Screen videos on board and publish 3 articles per year (<i>Air France Magazine</i>) Promote the <i>TripandTree</i> program and the program dedicated to companies	Closed	Several customer (mainly on the <i>TripandTree</i> program) and B to B communication campaigns by the sales departments carried out between 2021 and 2022 In 2022, launch of Air France Act program , a regularly updated framework summarizing Air France’s commitments, including specific biodiversity actions (<i>conservation and restoration of mangroves and the fight against deforestation</i>) Air France is also committed to more responsible catering on board and in lounges . Air France favours local and seasonal products. The company is gradually introducing an offer of pre-selection of dishes before the flight in the Business cabin on long-haul flights, thus actively fighting against food waste. In addition, Air France has eliminated 90% of single-use plastics compared to 2018, after replacing plastic cups, cutlery and stirrers with sustainable alternatives that consume less resources in 2019	Self-assessment
INFORM AND INVOLVE OUR EMPLOYEES and reach as many people as possible through forums, biodiversity observation days at airport hubs, civic action days, briefings	Organize 5 events per year to raise awareness and/or to participate in projects	Closed	With webinars, in-house newspaper articles, and employees’ collective commitment, our message has been communicated clearly and abundantly: <ul style="list-style-type: none">- Over the period, 8 articles specifically on biodiversity and Air France’s commitments were published in the in-house magazine distributed to all departments (excluding articles on climate change even when biodiversity was mentioned)- In 2021, with the social start-up Vendredi, Air France provided its employees access to a selection of volunteer assignments with partner associations (including the <i>Air France Foundation</i>) as well as awareness-raising challenges on CSR themes. Nearly 6,000 employees have consulted the platform and nearly 5,000 employees have signed up for assignments, 2,200 of whom have committed to a cause or become more aware of specific themes. Environment and biodiversity remain the most popular themes since the platform launched	Self-assessment

✓ The reports cover all commitments due by the end of 2024, including those that had already reached their deadline but were not closed in previous reports.

* See the “Logistics & Transport Initiative”, and in particular the summary report and “case studies – Actions taken by French logistics and transport companies against wildlife trafficking”: <https://www.wwf.fr/initiative-logistique-et-transport>.